



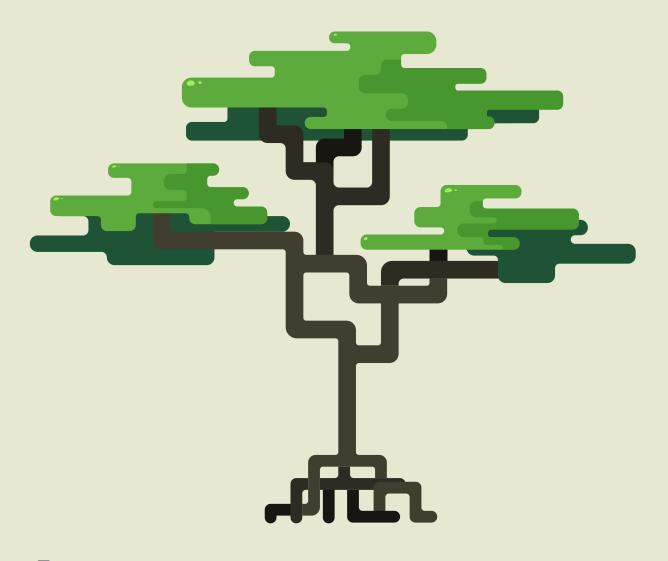
# **SOARING POTENTIAL**

DRIVING REACH AND EXPANSION THOUGH STRATEGIC ALLIANCES AND PARTNERSHIPS.

# POWERFUL NEW TECHNOLOGY, EMERGING MARKETS AND CHANGING DEMOGRAPHICS.

Over the past three decades, Sunset World has fine-tuned every aspect of our business to maximize customer service and profitability. Behind the scenes of every exceptional vacation experience are highly efficient operating systems. We've learned to leverage economies of scale to deliver unprecedented value to our members and guests. Every innovation is also a revenue stream.

But as we move ahead with plans to double our inventory and cultivate new markets, we will need be nimble in new ways. Standing alone is not an option.





## EXTENDING OUR RESOURCES

More and more these days, the shape of Sunset World's growth is not only upward, but also outward. Like the Ceiba tree, with its crown of branches radiating in all directions, we are extending our reach through mutually beneficial strategic alliances.

#### SEEKING PARTNERS IN:

Marketing Sales Development Resort Design Sales Center Design Finance Real Estate OUR PROVEN PERFORMANCE IN SALES AND MARKETING DRIVES TRAFFIC AND FILLS SALES ROOMS. OUR PARTNERS BENEFIT FROM OUR INFRASTRUCTURE AND OUR EXPERTISE.



Under Sunset World's broad corporate canopy, a diverse network of internal companies provides strategic B2B and B2C solutions ensure that we will continue to flourish in the world's most competitive vacation destinations.

By integrating gold-standard practices for lead-generation, social media, online marketing and direct mail, we are able to generate additional revenue with a great degree of predictability of success. Aligned with Sunset World's resorts vacation experiences, these resources are helping us enter new markets and help our partners to operate more efficiently.



"OUR INTERNAL NETWORK OF SISTER COMPANIES ADD THE DEPTH OF KNOWLEDGE, EXPERTISE, AND RESOURCES SUNSET WORLD NEEDS TO PLAY THE INDUSTRY-DEFINING ROLE WE ENVISION." - Orlando Arroyo

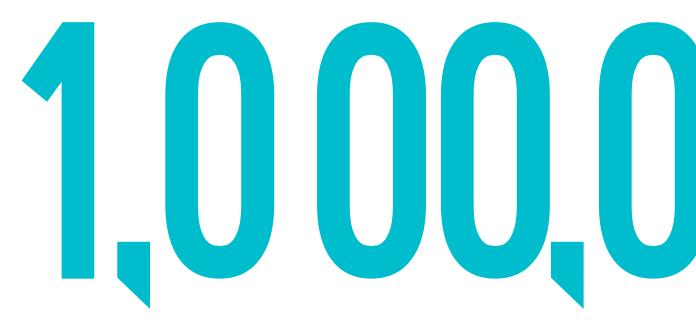
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# MARKETING SOLUTIONS

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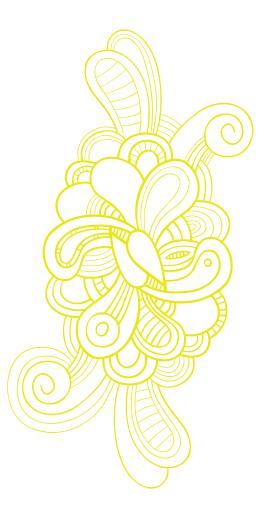
A decade ago, our marketing department was a call center with a dialer doing cold calling. Today, Marketing 4 Sunset Group has evolved into a multi-dimensional network of companies that generate the leads we need to attract new markets and grow Club Sunset membership.

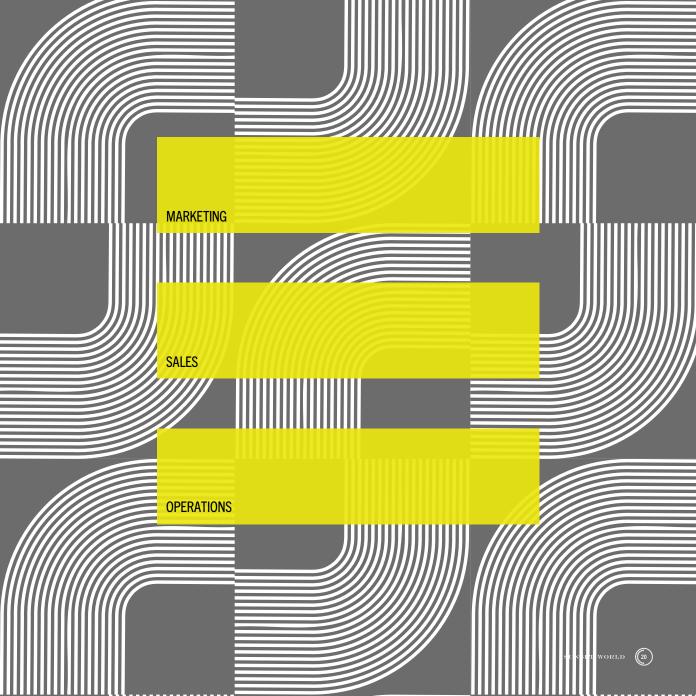




SUNSET WORLD

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# SUNSET WORLD 🕸 **GREAT COMPANIES RUN BY GREAT PEOPLE.**



SUNSET WORLD

MARKETING SOLUTIONS



# **MARKETING 4 SUNSET GROUP**

Marketing 4 Sunset Group strategically targets niche markets in North America, Latin America and the United Kingdom through direct marketing efforts such as inbound, outbound, direct mail, e-commerce campaigns, and television.

Our fully bilingual staff uses the latest technology to execute strategic marketing programs, reservations and fulfillment for Sunset World Resorts & Vacation Experiences and the hospitality industry at large. We enhance both internal and external clients' sales and marketing programs with our travel and leisure products.





# YUCATÁN HOLIDAYS

Yucatán Holidays is a visionary B2B company committed to providing inspiring and sustainable travel experiences throughout the Yucatán Peninsula by selling or donating travel certificates for use in established campaigns by major brands or charitable organizations. For Sunset World, this creative method of distribution casts a wider net in potential lead generation. Here is a sample of partner companies that have worked in conjunction with Yucatán Holidays:

#### **BUSINESS ALLIANCES**

Palacio de Hierro Nivada Swiss Watches Sam's Club Costco Banamex Bank Santander Bank Rovia Travel Club Global Connections

### **CHARITABLE ORGANIZATIONS**

Fundación Pies Descalzos by Shakira Fundación Rafa Márquez "Fútbol y Corazon, A.C." Fundación Mi Sangre by Juanes



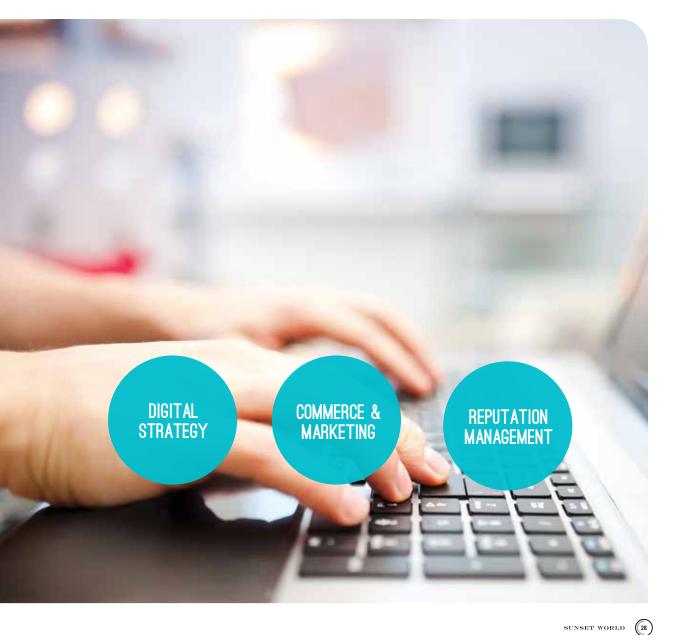
MARKETING SOLUTIONS



# SUNSET WORLD E-BUSINESS

Functioning as Sunset World's online advertising agency, Sunset World E-Business develops leading-edge digital marketing strategies for Sunset World and Marketing 4 Sunset Group through online transactions focusing on lead generation.

This group also manages our digital brand reputation, SEO, CEM, CRM and digital inbound marketing.



#### MARKETING SOLUTIONS



## **SHARE**

México's number one referral program, SHARE makes it easy for Club Sunset members to earn rewards to cover their maintenance fees and other Club Sunset vacation expenses. Members can refer family, friends and acquaintances by providing them vacation certificates to visit and enjoy one of our resort properties. Rewards are earned when referrals attend an on-site presentation and increase in generosity if they become members of our vacation club family.

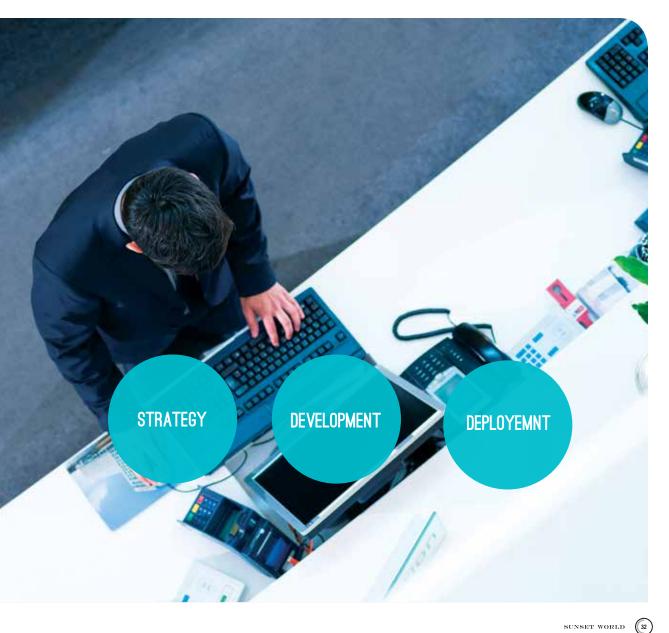




# SUNSET WORLD IT

The Sunset World IT department has custom-developed a robust collection of proprietary technology systems and platforms for Sunset World that have allowed us to lead the hospitality and vacation club industry through detailed Key Performance Indicators (KPI) and business intelligence reporting, operational control and key information delivery to individual business units throughout the group.

Our Property Management System with SAP Backoffice—the backbone of our operations—is fully integrated with Food & Beverage to automatically manage All-Inclusive and European Plans. It also connects the operation and management of Club Sunset membership, our call centers and reservation engines.

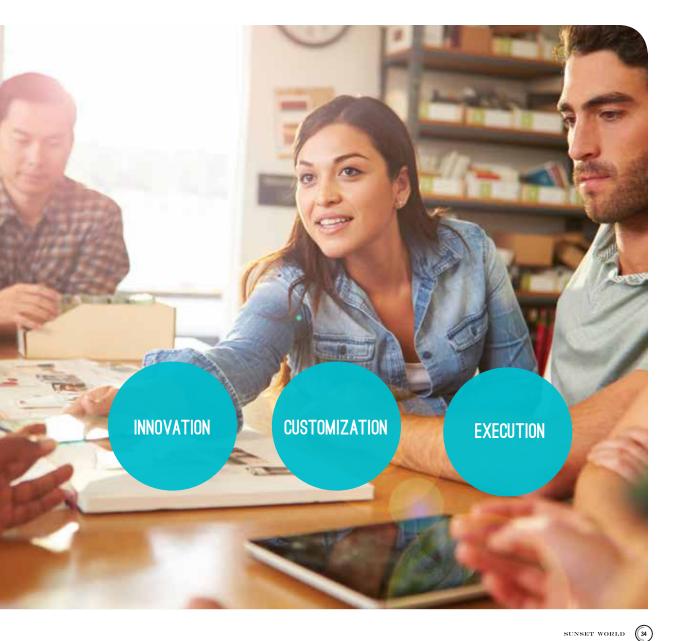




## **IT SERVICES**

Sunset World IT also develops custom cross-platform applications—including our referral program, SHARE—that have won awards for their innovative functionality.

Because only a custom solution works for Sunset World, our IT department has the expertise to upgrade and adapt our business systems to keep pace with a changing market. We can also offer this expertise to provide custom solutions to our partners through consulting relationships forged through Sunbay Solutions and Sunset Management Solutions.

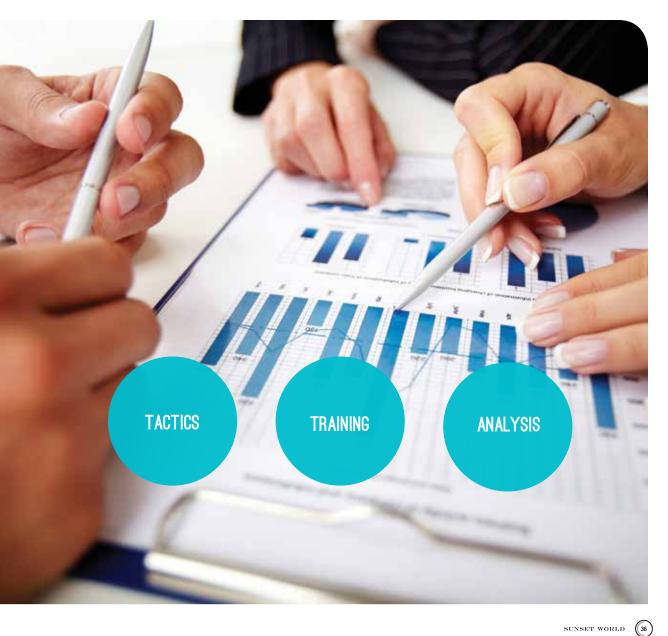


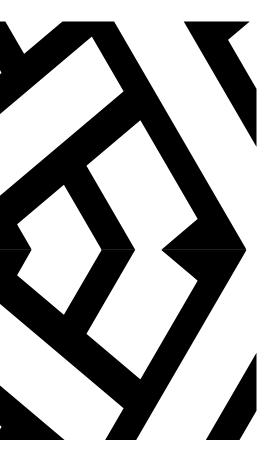


# SUNSET WORLD MANAGEMENT SOLUTIONS

Sunset World Management Solutions is responsible for hotel operation consulting and specializes in helping vacation clubs maximize their profitability.

Our system goes beyond the traditional concepts of hotel operation and marketing to integrate the expertise, support and platforms that have made Sunset World Resorts & Vacation Experiences successful. Together with Sunbay Solutions, Sunset World Management Solutions invites Sunset World's business partners to benefit from a strategic alliance based on results and competitive payment schemes in direct relation to the profits generated.











# **EVENTS**

In addition to our own depth of experience planning and staging a wide variety of events in Cancun and Riviera Maya, Sunset World hotels are ideal venues for hosting events for other groups ranging from business conferences to sporting events.





OVER THE PAST THREE DECADES, WE HAVE FINE-TUNED EVERY ASPECT OF OUR BUSINESS TO MAXIMIZE CUSTOMER SERVICE AND PROFITABILITY.



OUR PARTNERS AND PROPRIETARY MANAGEMENT SYSTEMS BOLSTER OUR ABILITY TO GROW AND THRIVE IN A DIVERSE AND CONSTANTLY CHANGING GLOBAL MARKETPLACE.

# HARMONY

"COMING TOGETHER IS A BEGINNING, STAYING TOGETHER IS PROGRESS, AND WORKING TOGETHER IS SUCCESS." - *Henry Ford* 

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